

Keep Your Furnace Safe

Have a qualified technician inspect your furnace and venting equipment before each heating season to make sure they are operating properly and safely.

Your technician should:

- Test the thermostat
- Inspect the heat exchanger, motor and vents
- Check the flue and pilot light

You should:

- Replace furnace filters regularly
- Keep heat registers, vents and the area around your furnace clear
- Never store flammable or combustible materials near your furnace
- Install and maintain a carbon monoxide alarm that meets current standards

Learn more at deltagas.com/safety-info.



Budget Now for Winter Bills

Our Budget Billing lets you take control of your expenses and avoid the surprise of seasonally high bills.

During the year, we will review your winter gas usage and make adjustments to your payment amount as necessary in an attempt to avoid a large ending balance.

It's not too late! Enrolling is free and easy.

Call **1-888-427-7335** or sign up online at **deltaeaccount.com** today to get more information or to join the growing number of satisfied customers utilizing Delta's Budget Payment Plan

Delta Emergency Service:

1-800-432-0771

AVAILABLE 24/7/365

Delta works around the clock to provide you with safe, reliable and affordable natural gas. If you think you smell gas, suspect a leak or experience an emergency gas outage, fire or explosion, leave the area immediately and then call our 24/7 emergency hotline.

Ask to See ID



Always ask to see ID before letting anyone into your home. Delta employees drive Delta-marked vehicles and carry a photo ID badge with their name and the Delta logo. If you have questions or concerns, call Customer Service at **1-888-427-7335**. Delta employees will never call and ask for sensitive personal information.

DELTA NATURAL GAS COMPANY, INC.

deltagas.com

3617 Lexington Rd, Winchester, KY 40391
Telephone: **1-888-427-7335** · Fax: **(859) 744-3623**

PEOPLES™

1-800-764-0111 • peoples-gas.com

Individuals with Hearing Loss
Call 711 or **1-800-654-5988** TTY# **1-800-654-5984**

Connect with us

DELTAVIEW



Low Income Home Energy Assistance Program (LIHEAP)

November 2026

DELTA NATURAL GAS COMPANY, INC.

deltagas.com

Delta 1126

33559_PPL Delta Bill Insert November 2026.indd 1 10/12/26 8:00 AM

Please contact the Community Action Agency near you for help!

KENTUCKY COMMUNITY ACTION AGENCIES		
BATH COUNTY	103 Kendall Springs Ave., Owingsville, KY 40360	606-743-3133
BELL COUNTY	129 Pine Street, Pineville, KY 40977	606-337-3044
BOURBON COUNTY	1414 South Main Street, Paris, KY 40361	859-987-5277
CLARK COUNTY	32 Meadow Street, Winchester, KY 40391	859-744-3235
CLAY COUNTY	1535 Shamrock Road, Manchester, KY 40962	606-366-7433
ESTILL COUNTY	100 Tyler Lane, Irvine, KY 40336	606-723-4492
FAYETTE COUNTY	913 Georgetown Street, Lexington, KY 40511	859-244-2215
FLEMING COUNTY	203 High Street, Flemingsburg, KY 41041	606-845-0081
GARRARD COUNTY	107 S. Campbell Street, Lancaster, KY 40444	859-792-3422
JACKSON COUNTY	5748 Highway 290, McKee, KY 40447	606-366-7433
JESSAMINE COUNTY	300 Southview Drive, Nicholasville, KY 40356	859-885-3512
KNOX COUNTY	KCEOC, 5448 N. US 25 E, Suite A, Gray, KY 40734	606-546-3152
LAUREL COUNTY	188 Dog Patch Trading Center, London, KY 40741	606-366-7433
LEE COUNTY	61 Main Street, Beattyville, KY 41311	606-464-2259
LESLIE COUNTY	121 Maple Street, Hyden, KY 41749	606-672-2155
LINCOLN COUNTY Action Partnership Bluegrass Community	201 East Main Street, Stanford, KY 40484	606-365-2312
MADISON COUNTY	311 Spangler Drive, Richmond, KY 40475	859-623-6514
MASON COUNTY	1679 Forest Avenue, Maysville, KY 41056	606-564-8389
MENIFEE COUNTY	61 Indian Creek Road, Frenchburg, KY 40322	800-927-1833
MONTGOMERY COUNTY	118 Maloney Way, Mt. Sterling, KY 40353	800-927-1833
POWELL COUNTY	245 7th Avenue, Clay City, KY 40312	606-663-2659
ROBERTSON COUNTY	115 McDowell Street, Mt. Olivet, KY41064	606-724-5513
ROWAN COUNTY	136 Lee Avenue, Suite A, Morehead, KY 40351	800-927-1833
WHITLEY COUNTY	215 North 4th Street, Williamsburg, KY 40769	606-549-3933

Energy Assistance Programs

Need help with energy bills or emergency repairs? Assistance may be available based on your household size and income.

Review the guidelines below to learn which programs may be available to you.

For Delta Energy Assistance Program information, call 1-800-456-3452 or visit www.capky.org to find your local Community Action Agency.

Delta Energy Assistance Program

Eligible customers can receive up to $450 credit towards their winter heating bills. Contact a local Community Action Agency to learn more and apply.

2026-2027 INCOME GUIDELINES
200% Federal Poverty Level
Homeowners and Renters May Qualify When:

Household Size*	Gross Monthly Income	Gross Annual Income
1	$2,660	$31,920
2	$3,607	$43,284
3	$4,553	$54,636
4	$5,500	$66,000
5	$6,447	$77,364
6	$7,393	$88,716
7	$8,340	$100,080
8	$9,287	$111,444
For each additional person add	$947	$11,364

*All members of household regardless of age

LIHEAP

The Low Income Home Energy Assistance Program (LIHEAP) provides grants for customers with limited incomes. LIHEAP is not a loan. It is a government grant applied directly to help pay your Delta heating bill.

2026-2027 INCOME GUIDELINES
150% Federal Poverty LevelHomeowners and Renters May Qualify When:

Household Size*	Gross Monthly Income	Gross Annual Income
1	$1,995	$23,940
2	$2,705	$32,460
3	$3,415	$40,980
4	$4,125	$49,500
5	$4,835	$58,020
6	$5,545	$66,540
7	$6,255	$75,060
8	$6,965	$83,580
For each additional person add	$710	$8,520

*All members of household regardless of age

LKLP AGENCIES

KNOTT COUNTY
131 W. Main Street
Hindman, KY 41822
606-785-3322

LESLIE COUNTY
Transit Facility
121 Maple Street
Hyden, KY 41749
606-672-2155

LETCHER COUNTY
Old Extension Service Building
60 Jenkins Road
Whitesburg, KY 41858
606-633-4458

PERRY COUNTY
JobSight Office Complex 412 Roy Campbell Drive Hazard, KY 41701
606-439-1362

BIG SANDY AGENCIES

FLOYD COUNTY
60 Court Street
Allen, KY 41601
606-874-3595

JOHNSON COUNTY
230 Court Street
Paintsville, KY 41240
606-789-3641

MAGOFFIN COUNTY
870 Parkway Drive
Salyersville, KY 41465
606-349-2217

MARTIN COUNTY
Roy F. Collier Community Center
387 East Main Street
Inez, KY 41224
606-298-3217

PIKE COUNTY
478 Town Mountain Road
Pikeville, KY 41501
606-432-2775