



Call 811 before you dig

It's a Free Call and It's the Law! • www.call811.com

Additional Help

Additional help may be available for your housing, food and utility needs. United Way's 211 service can refer you to other aid programs. If you or a loved one needs assistance, please call 211 today.



Your Delta eAccount

The most convenient way to pay your Delta bill. Manage your account online at deltagas.com.

With Delta e-Account, you can:

- Start or stop gas service
- View your current bill
- Monitor your gas usage
- Pay your bill online
- Update your notification preferences

Three Ways to Pay Your Bill

1. Online through Delta e-Account
2. By phone at 1-888-427-7335, Monday through Friday, 7 a.m. to 5 p.m. EST
3. By mail to the address listed on your bill

Delta Emergency Service:

1-800-432-0771

AVAILABLE 24/7/365

Delta works around the clock to provide you with safe, reliable and affordable natural gas. If you think you smell gas, suspect a leak or experience an emergency gas outage, fire or explosion, leave the area immediately and then call our 24/7 emergency hotline.

Ask to See ID

Always ask to see ID before letting anyone into your home. Delta employees drive Delta-marked vehicles and carry a photo ID badge with their name and the Delta logo. If you have questions or concerns, call Customer Service at **1-888-427-7335**. Delta employees will never call and ask for sensitive personal information.



**DELTA NATURAL GAS
COMPANY, INC.**

deltagas.com

3617 Lexington Rd, Winchester, KY 40391
Telephone: **1-888-427-7335** • Fax: **(859) 744-3623**



1-800-764-0111 • peoples-gas.com

Individuals with Hearing Loss
Call 711 or **1-800-654-5988** TTY# **1-800-654-5984**

Connect with us     

DELTAVIEW



Budget Now for Winter Bills

September 2026



**DELTA NATURAL GAS
COMPANY, INC.**

deltagas.com

Budget Now for Winter Bills

Our Budget Billing lets you take control of your expenses and avoid the surprise of seasonally high bills.

During the year, we will review your winter gas usage and make adjustments to your payment amount as necessary in an attempt to avoid a large ending balance.

It's not too late! Enrolling is free and easy. Call **1-888-427-7335** or sign up online at **deltaeaccount.com** today to get more information or to join the growing number of satisfied customers utilizing Delta's Budget Payment Plan



Introducing The New Intelis 250 Meter

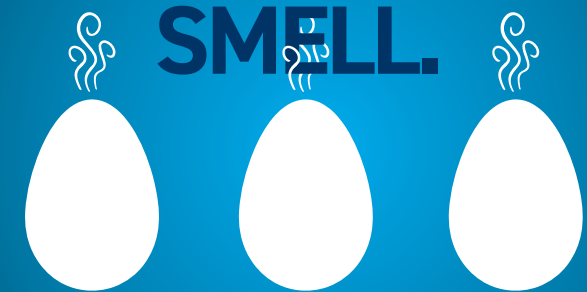
Delta is upgrading customer meters as part of our ongoing commitment to safety and reliability. The new Intelis 250 meter uses ultrasonic technology and is designed to provide an added layer of protection for your home.

What to know:

- The Intelis 250 meter can automatically shut off gas if it detects unusually high gas flow or extreme temperatures
- Meter replacements are completed at no charge to customers
- Installation takes less than an hour, with minimal service impacts
- After installation, a Delta technician will perform a safety check and relight your appliances
- Once your new meter is installed, you will receive the same safe, reliable natural gas service you expect from Delta Gas



Learn more at
deltagas.com/meter



Natural gas leaks are rare, but when they do happen
trust your senses.



Smell

Natural gas is colorless and odorless. A distinctive "rotten egg" smell is added so leaks can be detected. If you notice it indoors or out, treat it as a warning.



Sound

An unusual hissing, whistling, or roaring noise near a gas line, meter, or appliance can indicate escaping gas — even if you can't see or smell anything yet.



Sight

A dense fog, mist, or white cloud. Dead or discolored vegetation. Blowing dirt or soil. Bubbling water or mud — especially where there should be none.

If you think you smell gas or suspect a leak is occurring, leave the area immediately and notify Delta Gas by calling **1.800.432.0771** or dial **911**.

Go to deltagas.com/safety-info for more information

